

Member Notice

October 28, 2026

IMPORTANT INFORMATION FOR OUR VALUED MEMBERS

Dear Valued Members,

As we prepare for the upcoming transition of the **Insurance Employees Co-operative Credit Union Limited (IECCU) to Manchester Co-operative Credit Union (1977) Limited (MCCU)**, we want to reassure you that, while this marks a new chapter for our Credit Union, our commitment to serving you remains at the heart of everything we do.

Following the membership's approval of the merger by way of a Transfer of Engagements, IECCU will cease operating as a separate entity effective **October 30, 2026**, with MCCU assuming responsibility for the continuation of our credit union services.

We understand that transitions can bring questions, but there is no need to worry. **Your financial needs remain important, and you can look forward to continued access to credit union services and support under MCCU.** Every effort is being made to facilitate a smooth transition and ensure that you remain informed every step of the way.

As we move forward, we will continue to share important updates to help you prepare for the transition and understand any changes that may affect you.

Please be advised that our offices will be physically closed on Friday, October 30, Monday, November 2, and Tuesday, November 3, 2026, to facilitate the merger transition. Our offices will reopen on Wednesday, November 4, 2026. Although our offices will be physically closed, we will remain available to process transaction requests submitted by email. Please send transaction requests to info@ieccu.com. We also encourage you to utilise our online banking platform and Automated Teller Machine (ATM) for your banking needs. Please plan your transactions accordingly, and we apologise for any inconvenience this closure may cause.

As we bring this chapter of IECCU's journey to a close, we extend our heartfelt gratitude to you, our valued members, for your trust, loyalty and confidence over the years. It has been our privilege to serve you, and we sincerely thank you for being an important part of the IECCU family.

As we transition to MCCU, we warmly welcome you to this new chapter. We encourage you to embrace the opportunities ahead with confidence, knowing that you are now part of a broader Credit Union family committed to supporting your financial well-being and helping you achieve your financial goals.

Thank you for being part of IECCU's journey. We look forward to welcoming you to MCCU and to the opportunities we will share together in the years ahead.

Thank you for your continued trust and support throughout this transition.